

Weaver Fuels

SERVICE HEATING PLANS

- **SAVE ON HEATING COSTS!!!**
- **SAFETY FOR YOUR FAMILY**
- **BETTER EFFICIENCY TO SAVE YOU MONEY**
- **WHOLE-SYSTEM PROTECTION**
- **PROTECT YOUR HEATING EQUIPMENT**



Weaver Fuels 1008 Sumner Avenue • Allentown, PA 18102 • (610) 435-9657 • www.weaverfuels.com • PAOAGHC : 000874

Customer Benefits and Services

Automatic Delivery

With a sophisticated monitoring system, we can track your fuel usage and predict your need based on weather patterns. Utilizing this system we are able to automatically deliver your fuel when you need it. Worry free, we will keep you supplied with home heating fuel!

Loyalty Credits (Both Plans)

It is our goal to reward our loyal customers. You earn \$50 for each year you purchase a Service Plan, up to a total of \$500 during your lifetime as our customer. You can use a portion of these credits toward the purchase of a variety of heating and cooling equipment (the figures below show how much can be used for any one item). Credits are not transferable. They have value only as a credit toward the following equipment purchased from Weaver by Weaver customers.

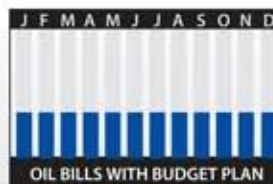
> Boiler	\$500	> Water heater	\$100
> Furnace	\$300	> Burner	\$100

Pre-Pay Plan

Our Pre-Pay Plan is for customers who prefer to lock in their fuel costs at a specific price. By paying for your fuel in advance, the price can be fixed on the amount of gallons you choose to order.

12 Month Budget Plan

Fuel prices may go up or down. Winter temperatures can set records. And there's really no way to predict what weather each year may bring. That's why we've developed a plan that will make things easy for you. A plan that lets you spread your heating cost in smaller predictable payments.



Weaver Fuels' General Conditions and Exclusions

1. A tune up will be performed once during the Service Agreement term, during regular working hours, as scheduled by our service department. We will: *Replace oil filter cartridge and burner nozzle, if necessary. *Clean and check electrodes and nozzle assembly. *Oil all motors on burner, fans, and circulators. *Safety check all operating controls. *Inspect combustion chamber. *Vacuum interior of boiler (or furnace) and smoke pipe, including chimney base if necessary. *Adjust system for maximum efficiency and perform combustion efficiency test to check results.
2. Labor is covered only for repair and replacement of listed parts. For all other work, labor will be charged at our normal hourly rates.
3. Exclusions: This agreement does not cover parts or labor, secondary or consequential damages, when failure is due to: *Inadequate boiler room ventilation. *Lack of oil when delivery has been delayed due to delinquency in payments or when customer is not on automatic delivery. *Failure of customer to maintain proper boiler water level. *Emergency switch in "off" position. *Any parts not expressly included in this Agreement, or defective or obsolete parts. *Vacant or unattended premises. *Changes in oil consumption. *Piping not related to the heating system. *Fuel flow problems with outdoor, above ground storage tanks.
4. This Agreement does not cover electronic air cleaners, electrostatic air filters, power venter, humidifier, domestic hot water coil & cleaning, draft inducer, mechanical or electric water feeder, low water cut off, water tanks, steam piping, domestic plumbing, domestic wiring, cooling equipment, repair or replacement of obsolete parts which are not available through regular sources of supply, any system located on rooftops, in crawl spaces, or in other locations that present unusual difficulty in servicing, or any work which requires us to expose concealed piping, duct work or oil lines for repair.
5. This Agreement will be void if: all fuel oil requirements are not purchased exclusively from Weaver Fuels; if customer cancels automatic delivery status; if customer procures heating equipment service or has equipment installed from any other person other than an employee of Weaver Fuels; if initial payment for plan is not received within 30 days of the plan start date; or if customer fails to maintain an acceptable credit rating. In the event of cancellation, no refunds will be made on any fraction of a year for any unused portion of the plan.
6. This agreement does not cover damage caused by power interruptions, wars, acts of God, accidents, fire damage, flooding or other water damage, freezing, government regulations, strikes, riots, etc., except that which is caused by ordinary wear and tear. *SERVICE HOURS-During the life of this Agreement, Weaver Fuels will provide dependable, prompt emergency service 7 days a week, 365 days a year. All other services will be performed during normal working hours, Mon-Fri, 8am-4:30pm.

7. There shall be no liability for any reason on the part of Weaver Fuels for work done by anyone else, unless such person is authorized in writing by us to perform such work or furnish parts. Weaver Fuels shall not be held responsible for any damage or injury caused by failure or delay in performing services when such a failure or delay is due to causes beyond our control.
8. Customer and Weaver Fuels agree that there are no promises, terms, conditions, or obligations between the parties which are not already contained in this plan. Statements made by sales personnel which are not contained in this plan have not been relied upon by customer and are not party to this plan.
9. Fuel tank allowance applies to any residential above ground heating oil storage tank. Customer shall be responsible for the condition and maintenance of the fuel oil tank. Weaver Fuels assumes no liability for same. This plan does not insure against tank leakage or any damages to persons or property, the atmosphere, any water course or body of water resulting from tank leakage. This plan does not cover any installation, cleanup, removal, remedial, or other costs of compliance with any environmental or other laws, rules or regulations. Weaver Fuels shall not be liable to render any service for which it is not licensed. In no event shall Weaver Fuels' liability for any such damages exceed the allowance of the service plan purchased. Customer is responsible for compliance with all laws requiring notice to government agencies or officials in the event of a leak from the fuel tank.
10. Weaver Fuels reserves the right to reject any equipment from coverage should the inspecting service technician find it to be unacceptable.
11. The length of this Agreement is one year from date of acceptance. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Renewed plans are subject to price and coverage changes.
12. If customer moves, this plan may be assigned to the new owners, provided the new owners agree in writing to assume this plan, all customer's outstanding bills are paid and customer gives Weaver Fuels written notice at least 10 days before the closing.
13. In addition, the Service Plan may include the TankSure® Program which provides a corrosion protection agent to prevent corrosion in your tank; tank testing service and the TankSure® Program Limited Warranty. An ultrasonic tank test will be performed by our technician before your tank can be accepted for enrollment in the TankSure® Program. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. We recommend that an annual test of your fuel tank be performed. If a tank leak occurs due to corrosion once you are on the program, or a tank leak occurs due to a manufacturer's defect or a non-leaking tank is identified for proactive replacement by the TankSure® Tank Analysis Software the Company will pay up to \$1,000 towards the replacement of your tank in accordance with the terms of the TankSure® Program Limited Warranty. A Warranty Certificate will be provided to you.

*Emergency service constitutes: NO HEAT, SERIOUS FUEL LEAKS, or DANGEROUS SITUATIONS

Weaver Fuels
1008 Sumner Avenue
Allentown, PA 18102

Commitment to Service

Weaver Fuels, a family owned business born out of the 1930 Depression, is poised to meet the challenges of the 21st Century by continuing its tradition of service to its customers. Based at 1008 Sumner Avenue, Allentown, Pa. the fuel oil, heating and air conditioning company is owned by brothers David and Larry Oswald. The company's founder was the Oswalds' grandfather, Ralph D. Weaver who opened his business over 70 years ago by selling coal, the principal fuel residents used then to heat their homes. Choosing to "remain small by choice", David Oswald said, the company has enjoyed a strong bond over the years with its customers and employees. Weaver Fuels takes pride in offering their customers outstanding Service and Fuel Delivery at competitive prices.



Service Plan Value

Service plans ensure that you will receive professional preventive maintenance for your oil burner and fuel oil tank. An oil burner cleaning, which is included in each of our plans, will increase your heating efficiency and allow you to save on heating costs. Our plans have been designed to be economical and a good value. The purpose of the plans is to keep your heating and hot water system working at peak efficiency and to keep critical parts maintained. To avoid the risk of expensive repairs take advantage of one of our service plans. Each plan offers a different level of protection and peace-of-mind.



Comfort Plan - \$224.95 (w/ TankSure®) \$179.95 (w/o TankSure®)

10 Point Oil Burner Tune-Up

1. Test and regulate all burner and safety controls
2. Clean or replace fuel oil strainers
3. Replace nozzle
4. Check and adjust ignition system
5. Vacuum furnace/boiler and smoke pipe to chimney
6. Check and lubricate motors
7. Replace oil filter cartridge
8. Inspect combustion chamber
9. Adjust heating unit to maximum efficiency
10. Perform an efficiency combustion test

24 Hour Emergency Service

Available 24 hours a day 7 days a week to Comfort Plan customers.

TankSure® Program

Please refer to the description in our Maximum Protection Plan.

Parts & Labor Coverage

Weaver Fuels will repair or replace during the life of this Agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

■ Controls

Aquastat - Low Limit Control - Cad Cell Control - Primary Control - Circuit Breaker - Reverse Aquastat - Circulator Control - Stack Control - Draft Regulator - Temperature Gauge - Emergency Switch - Thermostat (standard low voltage) - Fuses - High Limit Control - Triple Aquastat

■ Warm Air System

Air Filter - Blower Pulley - Blower Bearings - Blower Shaft - Blower Belt - Blower Wheel - Blower Complete - Fan Control - Blower Motor - Limit Control

■ Hot Water Systems (1st Floor Main Zone)*

Circular Coupling - Circular Motor Mounts - Circular Motor - Circular Wicking

■ Fuel Supply Parts

Firomatic Burner Valve - Fuel Pump Bleeder - Firomatic Tank Valve - Fuel Pump Seal - Flare Fittings - Fuel Pump Strainer - Fuel Filter Cartridge - Oil Line (exposed) - Fuel Filter Complete - Oil Line Fittings - Fuel Pump

■ Burner Replacement Parts

Burner Blast Tube - High Voltage Wiring - Burner Coupling - Ignition Transformer - Burner Flange Gasket - Low Voltage Wiring (exposed) - Burner Motor - Buss Bar - Low Voltage Transformer - Cad Cell Assembly - Nozzle - Cad Cell Eye - Nozzle Adaptor - Electrodes - Nozzle Line - End Cone - Transformer Leads

■ Other

Anti-Hum Device - Total Tune-Up (see General Conditions) - Smoke Pipe - Tank Gauge - Tank Whistle

■ Customer Loyalty Rewards

\$50 per year - Up to \$500 total *Coverage for additional zones is \$65 each

Maximum Protection Plan \$284.95 (w/ TankSure®) \$239.95 (w/o TankSure®)

10 Point Oil Burner Tune-Up

Please refer to the list in our Comfort Plan.

24 Hour Emergency Service

Available 24 hours a day 7 days a week to Maximum Protection Plan customers.

Maximum Parts & Labor Coverage

The Max Protection Plan includes everything in the Comfort Plan plus the significant addition of the following major parts, services, and dollar allowances, including:

■ Parts (Main Zone Only)

Air Eliminator - Expansion Tank - Air Vents - Feed Valve - Automatic Water Feeder - Flow Valve - Backflo Preventer - Gauge Glass - Baffle - Heating Pipes - Boiler Insulation - Mixing Valve - Boiler Valves - Purge Valve - Circulator Bearing Assembly - Radiator Valves - Relief Valve - Circulator Flanges - Zone Valve Powerhead - Circulator Flange Gaskets - Zone Valve Relay - Combustion Chamber

■ Services


Adjusting Boiler Pressure - Adjusting Water Temp. - Repairing Heating Related Water Leaks - Adjusting Water Level - Venting of Baseboards or Radiators



AVAILABLE WITH BOTH SERVICE PLANS!

Our TankSure® Program enables us to evaluate the safety and integrity of your oil tank. This is important for you and your investment in your home. We strongly recommend that all our customers enroll today!

- \$1,000 Tank Replacement Payment
- An Annual Tank Test Using an EPA Approved Testing Technology

 **If your service plan does not currently provide The TankSure® Program we strongly encourage you to sign up today by sending in the reply card below or calling our office at (610) 435-9657.**

Yes, I would like to sign up for:

Clip and Mail

UPGRADE MY CURRENT PLAN TO INCLUDE THE TANKSURE® PROGRAM

<input type="checkbox"/> Comfort Plan	\$224.95
<input type="checkbox"/> Comfort Plan (without TankSure® Program*)	\$179.95
<input type="checkbox"/> Maximum Protection Plan	\$284.95
<input type="checkbox"/> Maximum Protection Plan (without TankSure® Program*)	\$239.95
<input type="checkbox"/> Water Heater Plan	\$89.95
<input type="checkbox"/> Additional Zones	\$70.00 x the number of zones = \$ _____

Weaver Fuels' TankSure® Program was developed for our customers with our commitment to the environment in mind.

ALL SERVICE PLANS CAN BE ADDED TO OUR BUDGET PLANS!

Please Print:

Name _____

Address _____

City _____ State _____ Zip Code _____

Home Phone _____ Daytime Phone _____

*I understand that I will be responsible for any and all costs associated with my oil tank. Before you schedule maintenance please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® Program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long term proactive replacement program for our customers.