



# Heating Service Plans - Gas / Oil

12 Mechanicsville Rd - PO Box 868 - Granby, CT 06035

**860-844-0111 - beaconmechanical.com**

CT Lic. # S1-0397099 / P1-203890 / HOD-0000787 / MA Lic. # 062090

The cornerstone of the Beacon Service plan is your annual cleaning / tune-up!

### Tune-Up / Annual Cleaning

This is a comprehensive cleaning of your hot water boiler or warm air furnace. This service includes the following:

#### Oil System

- Inspection, brush & vacuum of heat exchanger surfaces and smoke pipe (as necessary)
- Check chimney draft
- Check air intake and exhaust for obstructions
- Clean & tune oil burner to include;
  - New oil burner nozzle
  - New oil pump strainer
  - New oil filter
- Check flow of oil line & flush (if necessary)
- Check pump pressure, CO<sub>2</sub>, smoke and stack temperature
- Check draft
- Test of primary control
- Oil circulators & motors where applicable
- Check fan belts
- Check blower & bearings
- If removal of blower required for proper cleaning – **please add \$25 charge**
- Instrument set-up of burner to maximize efficiency
- Also includes rags, cleaners & waste disposal

#### Gas System

- Check Boiler for Carbon Monoxide
- Clean Boiler Ignition Assembly
- Test Boiler Starting Capabilities
- Check Boiler Flue Pipe & Chimney Connection
- Check Flue Damper
- Vacuum Out Chimney Base
- Vacuum Out Main Burners
- Test All Boiler Safety Controls
- Tighten Boiler Electrical Connections
- Check Gas Pressure
- Check Burner Flame
- Check Pilot Light Flame
- Check Thermo Coupling
- Lubricate All Moving Parts
- Check Low Cut-Off
- Check Pressure Control
- Check Water Feeder
- Check Backflow Preventer
- Check Switching Relays
- Check Transformer
- Check Safety Roll Off Switch
- Check Circulator Pump & Flanges
- Check Aquastat
- Also includes rags, cleaners & waste disposal

Gas systems vary from unit to unit and items above will be modified based on the unit.

Any and all discrepancies to be noted for future repairs or follow-up.

Any additional repairs, not covered above, will be performed on a time & materials basis upon approval of the homeowner. If the homeowner is not home or is unreachable at the time of service, any and all discrepancies will be noted for future repairs or follow-up.

Please Note - If the additional repair is a safety issue, the technician will proceed with the repair even if unable to contact the homeowner.

## Boiler / Warm Air Furnace

### Comfort Club

Gas \$140.00

Tune-Up / Annual Cleaning

Oil \$180.00

10% discount (parts & labor) on heating & plumbing service calls.

### Silver Service Plan

Gas \$190.00

Comfort Club Benefits PLUS

Oil \$240.00

Emergency service for **burner related issues** (no heat or hot water) - daytime service calls (Monday thru Friday 7:30am - 4:30pm) – Labor Only

Emergency night / weekend service calls for **burner related issues** (no heat or hot water) at \$50.00 flat fee (Night time calls Monday thru Friday 4:30pm - 7:30am and anytime Saturdays, Sundays, and Holidays) – Labor Only

### Gold Service Plan

Gas \$280.00

Silver Service Plan Benefits PLUS

Oil \$360.00

Following Parts and Labor;

- |                               |                                     |
|-------------------------------|-------------------------------------|
| Aquastats - Single and Triple | Pump Strainer                       |
| Burner Motor                  | Firomatic Oil Valve at              |
| Oil Pump                      | Burner                              |
| Ignition Transformer          | Firomatic Electric Valve            |
| Electrodes                    | Service Toggle Switch               |
| Burner Coupling               | End Cone                            |
| Primary Controls              | Blast Tube                          |
| Blower Motor – Up to 1/3 HP   | Zone Valve Motors –                 |
| Blower V Belt                 | Taco or Honeywell (x2 per year max) |
| Fan Limit Control             | Thermocouple                        |
| Nozzle                        | Air Pressure Switch                 |
| Filter                        | Roll Out Switch                     |

### Platinum Service Plan

Gas \$360.00

Gold Service Plan Benefits PLUS

Oil \$480.00

Following Additional Parts and Labor (1 each per year);

- |                          |                          |
|--------------------------|--------------------------|
| Circulator Pump          | Backflow Preventer       |
| Relief Valve             | Boiler Drain or Cap Ball |
| Extrol 30 Expansion Tank | Valve 1/2" or 3/4"       |
| Autofeed                 | Autovents (x2 per year)  |

## Water Heater - Oil Fired Only

### Comfort Club - Water Heater

\$90.00

Tune-Up / Annual Cleaning

10% discount (parts & labor) on heating & plumbing service calls

### Emerald Service Plan - Water Heater

Comfort Club Benefits PLUS

\$180.00

Emergency service for **burner related issues** (no heat or hot water) - daytime service calls (Monday thru Friday 7:30am - 4:30pm) – Labor Only

Emergency night / weekend service calls for **burner related issues** (no heat or hot water) at \$50.00 flat fee (Nighttime calls Monday thru Friday 4:30pm - 7:30am and anytime Saturdays, Sundays, and Holidays) – Labor Only

Following Parts and Labor:

- |                               |                          |
|-------------------------------|--------------------------|
| Aquastats - Single and Triple | Filter                   |
| Burner Motor                  | Pump Strainer            |
| Oil Pump                      | Firomatic Oil Valve at   |
| Ignition Transformer          | Burner                   |
| Electrodes                    | Firomatic Electric Valve |
| Burner Coupling               | Service Toggle Switch    |
| Primary Controls              | End Cone                 |
| Nozzle                        | Blast Tube               |

Hot water recirculation controls & circulators, not included.

### Humidifier Service

\$30.00

New Pad

Flush & Clean Reservoir and Drain Line

Test Operation

Service must be requested at same time appointment for annual service is made and Beacon must know the make & model number of the humidifier.

### TankSure® - Oil Tank

\$40.00

Annual Oil Tank Inspection

Ultrasonic Tank Testing

\$1,000 Replacement Warranty

Service must be requested at same time appointment for annual service is made. Requires approval following initial inspection and must be renewed each year.

Plans do not cover; obsolete parts (will not use re-built or refurbished parts), stack switches, oil lines, power venters, tankless coils, indirect water heaters, heat exchangers, chambers, chimneys, humidifiers (see humidifier service), electronic air cleaners, media filters, oil tanks (see TankSure®), plumbing & piping.

## Sign Up for Beacon Service

Plans are for one (1) year. Prices includes tax.

Price:

Comfort Club

Silver Service Plan

Gold Service Plan

Platinum Service Plan

Comfort Club - Water Heater

Emerald Service Plan - Water Heater

Humidifier Service

TankSure®

Total: \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Last Cleaning Date \_\_\_\_\_

By signing, the customer agrees to the terms and conditions listed on the back of this document;

Signature \_\_\_\_\_

Beacon Representative \_\_\_\_\_

Service Plan Start Date \_\_\_\_\_

### Method of Payment

- Check / Cash
- Debit Card
- Visa
- MasterCard
- Discover

Credit Card # \_\_\_\_\_

Exp. date \_\_\_\_\_

VC (3 digit code) \_\_\_\_\_

### Beacon Oil Customer

- Auto/ Budget
- Will Call
- NO

## GENERAL TERMS & CONDITIONS

1. This agreement is not in force if the customer's account is delinquent.
2. Beacon Mechanical Service, LLC. agrees to render service to the customer's equipment for one year from the month in which customer enrolls (the effective date). This service plan will be renewed automatically, each year, unless terminated in writing by either party, sixty (60) days before expiration.
3. Prior to initial acceptance on a service plan, equipment must be in good working order at time of initial servicing. If equipment needs repairs in order to get the equipment to proper working order, parts & labor charges will be the responsibility of the customer. Beacon Mechanical Service, LLC reserves the right to refuse plan acceptance on obsolete or poorly maintained equipment.
4. Upon approval, acceptance, and payment, this service plan will be effective immediately. Preventative maintenance will be performed during the period the plan is in effect, at the mutual convenience of the customer and Beacon Mechanical Service, LLC.
5. These service plans are not written on a prorated basis and no refunds will be made if the customer cancels before the normal expiration date. These service plans are transferable to another homeowner, subject to credit approval, but not from one heating system to another. These service plans are void if anyone, other than an employee of Beacon Mechanical Service, LLC. works on the equipment.
6. Prices quoted for service plans are for ordinary residential or comparably sized commercial heating & cooling systems.
7. If chosen, the customer will receive the TankSure®, tank testing program and the TankSure® Program Limited Warranty. A visual inspection and ultrasonic tank test will be performed by a Beacon Mechanical Service, LLC. technician, before your tank can be accepted for enrollment in the TankSure® Program. While we cannot guarantee the prevention of a leak or other failure of your tank, early detection, can help to avert potential problems by offering a proactive tank replacement. Beacon Mechanical Service, LLC. recommends that an annual test, of your fuel oil tank, be performed. Once covered by the program, the customer will receive a Warranty Certificate. This warranty will be valid for one (1) year from the date of activation. The program will automatically renew each year as listed in section #2.
8. Beacon Mechanical Service, LLC.'s obligation to furnish parts shall be subject to their availability through normal supply sources. These service plans do not cover replacement of a complete boiler, furnace, burner, air handler, condenser, domestic water heater (indirect, electric, gas or oil fired), humidifier, or piping; baffles; oil lines; frozen oil lines; frozen heating systems (regardless of cause); low water cut-off; environmental pollution damage or clean-up of environmental pollution or damage; mixing valve; gas piping; fuel oil tank; oil lines & fittings.
9. These service plans are designed for and available to customers with a properly maintained account. A finance charge of 1.5% per month (an annual percentage rate of 18%) will be charged on items not paid, thirty (30) days from the invoice date. If customer account is referred to an attorney for collection, a charge for interest and attorney fees will be included. Said fee will be 33-1/3% plus interest. **SERVICE PLANS ARE NOT IN FORCE IF CUSTOMER ACCOUNT IS THIRTY (30) DAYS OVERDUE.**
10. The service plan includes only repair and replacement of parts that are defective due to ordinary use or wear and tear based on the judgment of Beacon Mechanical Service, LLC. Contract does not include service to replace parts damaged by floods, fire, hurricane, explosion, war, acts of God or other causes beyond the control of Beacon Mechanical Service, LLC. The contract also does not cover labor or parts pertaining to the boiler or furnace sections, fire chambers, radiator valves, radiators, connected piping, domestic water heating equipment, flow valves, boiler flushing, complete zone valves, humidifiers, faucets, blower bearings, or chimneys, unless specifically listed.
11. Beacon Mechanical Service, LLC. shall be released of liability for failure or delay to provide , within reasonable time, the service called for under these plans, when failure or delay may result from strike or other labor disturbance, fire, flood, lightning, war, or other acts of God; supply shortages, government regulations, extreme weather conditions; or unavailability of parts. In no case shall Beacon Mechanical Service, LLC. be responsible beyond the actual repair or replacement cost of the parts or materials covered by these agreements.
12. Beacon Mechanical Service, LLC. shall be released from liability for loss of heat or any damage resulting from a freeze-up in an occupied or unoccupied dwelling. It is the customer's responsibility to arrange for a daily house check if customer is away from the premises.
13. There shall be no liability for any reason on the part of Beacon Mechanical Service, LLC. for work done by anyone other than an employee of Beacon Mechanical Service, LLC. unless such person is authorized in writing by Beacon Mechanical Service, LLC. to perform such work or furnish parts.
14. Beacon Mechanical Service, LLC. shall be release of liability for any direct or indirect consequential damages in any way arising out of performance or nonperformance of its obligations under these service plans, including but not limited to injury to or death of person or property damage of an description resulting from defects in or failure of operation of any heating, cooling or related equipment.
15. It is the customer's responsibility to ensure that heating and/or cooling unit(s) is accessible for service. If it is inaccessible, service will not be performed.
16. These service plans DO NOT COVER GAS PIPING, PROPANE TANKS, OIL TANKS, OIL LINES OR FITTINGS. Beacon Mechanical Service, LLC. shall be released from liability for any damage whatsoever caused by line or tank leakage or oil / gas leak of any sorts or loss of product, whether before or after discovery of a leak, including the cost of recovery of lost oil or removal of contaminated earth or other property. The customer is responsible for notifying appropriate government agencies.
17. During the life of these agreements Beacon Mechanical Service, LLC. will provide dependable, prompt, emergency service 24 hours a day, 7 days a week, 365 days a year. The following circumstances constitute emergency service: no heat, no hot water, smoke, serious fuel leaks or dangerous situations.
18. If payment is not received within thirty (30) days of billing date, the contract is subject to cancellation and all work performed will be billed at the current hourly rate.

Beacon Mechanical Service, LLC. is a full service and licensed mechanical service company offering heating, cooling, plumbing and oil delivery.

Visit us at [BeaconMechanical.com](http://BeaconMechanical.com) to see all our services and to view our current oil prices.

On behalf of the Riggott family, we thank you for being a part of the Beacon Mechanical Service family.

**PO BOX 868 GRANBY, CT 06035**

**TEL 860-844-0111 / FAX 860-653-4767**

CT Lic # S1-0397099, P1-203890, HOD-0000787, MA Lic # 062090